

VICTIM SERVICES

Board of Parole and Post-Prison Supervision
503-945-0907 Victim Advocate

Child Abuse and Neglect Hotline
800-422-4453

Crime Victims' Compensation Program
503-378-5348

Crime Victims United
503-635-2245

Domestic Violence Line
800-799-7233 (800-787-3224 - TTY Line)

Elder and Disabled Abuse
800-232-3020

FBI (Federal Bureau of Investigation)
503-224-4181 Victim Advocate

Financial Fraud Division
877-877-9392

Governor's Citizen Representative
503-378-4582

IRS (Internal Revenue Service)
800-908-4490 Victim Advocate

MADD (Mothers Against Drunk Driving)
503-908-1509 and 877-MADD-HELP (877-623-3435)

National Center for Victims of Crime
202-467-8700

National Organization for Victim Assistance
800-TRY-NOVA (800-879-6682)

Oregon Department of Justice
503-378-5348

Parents of Murdered Children
Crime Victims' Assistance Section
503-656-8039

Statewide VINE Administrator
541-922-6091

U.S. Attorney's Office – Victim Advocate
503-727-1000

ODOC Victim Services offers the following programs to crime victim/survivors:

FACILITATED DIALOGUE PROGRAM (FDP)

The Facilitated Dialogue Program is a victim-initiated service for crime victims and survivors who wish to have contact with the inmate convicted of a crime against them.

The program gives strong consideration to each victim's interest and understanding of what is needed for personal healing, up to and including face-to-face contact with the inmate. Participation is completely voluntary for all participants.

An intensive preparatory and assessment period helps ensure the victim/survivor does not experience additional harm. The facilitated dialogue process often helps victims regain a sense of control in their lives and make their own decisions about how to move forward. The process may also help alleviate victim concerns about the inmate's release from prison and can be a positive influence in preparing the inmate for successful reentry.

VICTIM/SURVIVOR IMPACT PANEL

Victim/Survivor Impact Panels provide a venue for crime victim/survivors to share their experience with inmates in a correctional setting.

This setting gives crime victims a voice by providing a safe and respectful atmosphere to express their feelings, validate their suffering, and promote healing. This setting also provides inmates the opportunity to see the crime from a different perspective, the perspective of the victim, and to be accountable and take responsibility for the crime they committed.

For more information, contact the ODOC Victim Services Office at 888-749-8080 or 541-922-6091.



VICTIM INFORMATION & NOTIFICATION EVERYDAY



VICTIMS HAVE THE RIGHT TO KNOW

Oregon VINE Service

Access to Information & Notification for:
Offender Custody Status

1-877-OR-4-VINE

Toll-free 1-877-674-8463

TTY 1-866-847-1298

www.vinelink.com



A service provided by the:
Oregon Department of Corrections
Oregon Department of Justice



In cooperation with the:
Oregon Sheriffs' Association
Oregon Youth Authority

OREGON VINE

VICTIM INFORMATION AND NOTIFICATION EVERYDAY

VINE is an automated service that lets you track the custody status of offenders in jail or prison. By calling the toll-free number or visiting www.vinelink.com, you can find out the custody status of an offender. You can also register to be notified by phone and email if the custody status of an offender changes.

Information

Call **1-877-674-8463** or visit **www.vinelink.com** and follow the instructions to access custody information.

Registration

If the offender is in custody, you can register to receive notifications.

If registering a phone number, you will be asked to create a four-digit personal identification number (PIN) that will be used to confirm that the call was received. Make sure your PIN is easy to remember.

Notification

You will be notified about the following events:

- Release
- Transfer
- Escape
- Change in parole or probation status
- Death

When VINE calls, listen to the message, then enter your PIN followed by the pound (#) key when asked. Entering the PIN lets VINE know that you received the call and will stop the service from calling you again.



- If you feel you are in danger, call 911 immediately.
- Since VINE calls automatically when an offender's custody status changes, you may get a call from VINE in the middle of the night.
- If you do not answer a notification call, VINE will leave a message and will continue calling back until you enter your PIN or until up to 48 hours have passed.
- Do not register a phone number that rings to a switchboard.
- VINE is confidential. The offender will not know you are registered with VINE.
- You can register multiple phone numbers and email addresses for notifications.
- If you forget your PIN, call the toll-free number and press zero. You will be transferred to an operator who can help you reset your PIN or cancel notification.
- Operators are available 24 hours a day, seven days a week to assist you.

1-877-OR-4-VINE

Toll-Free 1-877-674-8463

Write down the following information,
tear off this panel,
and keep in a safe place:

Offender name

Offender state ID number

JJIS number (Oregon Youth Authority)

Your four-digit PIN

USING OREGON VINE

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www.vinelink.com

Do not rely solely on VINE for your safety. If you feel that you may be at risk, take precautions as if the offender has already been released.